



# STRICT STATE REGULATIONS ENSURE SAFE, HIGH-QUALITY WATER



There are countless unknowns as our world confronts a strange and unfamiliar reality ushered in by the COVID-19 pandemic. Luckily, the continued provision of safe, clean water is not one of them.

Not only is water an essential service, it is also a secure and reliable one thanks to California's strict water quality regulations. For Rowland Water District, like all public water systems in California, that means a multi-step filtration and disinfection process that removes and kills bacteria, pathogens and viruses, including coronaviruses such as COVID-19.

Water is not a source for COVID-19 and the virus has not been detected in any drinking-water supplies, according to the Centers for Disease Control and Prevention. The risk to water supplies is low because the virus would be killed by the disinfection process already in use.

Water treatment is rarely something people talk about - until there is an emergency like what we are experiencing now.

Public water systems like ours are subject to rules set by the State Water Board's Division of Drinking Water. In addition to health-based water quality standards, the facilities that process our water must ensure continuous peak performance throughout the system so that at least 99.99% of viruses are destroyed. The minuscule amount that might pass through the removal process is quickly inactivated by chlorine disinfection.

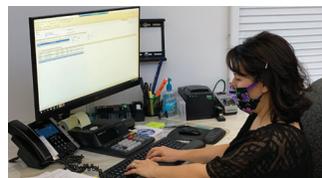
All public water systems in California regularly test for bacteria and other substances and report their findings to state regulators and to customers through an annual Consumer Confidence Report that is issued by July 1st each year.

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At Rowland, we conduct almost **1,000 water quality tests annually**.

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Rowland relies mostly on imported drinking water supplies from the Colorado River and from Northern California, which are delivered by our wholesalers, Metropolitan Water District of Southern California and Three Valleys Municipal Water District. We also receive local groundwater from the Main San Gabriel Groundwater Basin. All of the water we receive is treated before it enters our system.



Rowland has contingency plans in place to ensure the continued delivery of water in emergency situations. As a life-sustaining service, we will continue operations 24 hours a day, seven days a week to make sure we continue providing safe, high-quality drinking water day in and day out.

We do not anticipate any supply shortages or service interruptions as a result of the COVID-19 pandemic and neither do our neighboring agencies.

For more than 65 years, Rowland Water District has been committed to the people we serve, now numbering almost 58,000 in the cities of Industry and West Covina, as well as in the unincorporated areas of Hacienda Heights, La Puente, and Rowland Heights.

We will continue to uphold our responsibility to the community, even in this time of uncertainty. Because safe water is one of the things you can count on.



*Tom Coleman*

**Tom Coleman, General Manager**